

Concessionary Travel

Category e – does not have arms or has long term loss of the use of both arms

A person is eligible for a concessionary bus pass if they do not have arms or if they have the long term loss of use of both arms.

You will be eligible if;

- you have both arms but are unable to use them to carry out day to day tasks,
- you have a limb reduction deficiency of both arms,
- you have a bilateral upper limb amputation, or
- you have a medical condition (muscular dystrophy, spinal cord injury, motor neurone disease or condition of comparable severity) which affects the use of your arms.

You will **not** be eligible if;

- you have one arm and are able to carry out day to day tasks.

Proving that you are eligible



we can
accept this
evidence

- If you apply in person, and it is obvious that you are without arms, or without hands then documentary evidence is not necessary.
- WCC Concessionary Travel Evidence Form CT-E1 (available from 01926 359180 or website) completed by a consultant, physiotherapist, or specialist nurse.
- Documents which demonstrate that you have lost the use of your arms over the long term (12 months or more). This may include letters from your consultant or GP which you already have in your possession which describe in detail your disability.
- For a veteran, the 'Reasons for Decision' letter under the Armed Forces Compensation Scheme (AFCS).

If you cannot provide one of the above pieces of acceptable evidence, then please call the Concessionary Travel Team on 01926 414986 to discuss your application or renewal.

You are advised not to ask your GP to complete the evidence form, or write a letter, as this is not an NHS service. If your GP does agree to complete the form you will normally have to pay, and a completed form does not guarantee you a bus pass. We do not deal directly with GPs and we cannot contact them on your behalf.