

Concessionary Travel

Category b – profoundly or severely deaf

A person is eligible for a concessionary bus pass if they are profoundly or severely deaf.

Guidance from the Department for Transport states that hearing loss is measured in decibels across the normal hearing spectrum, as dBHL (Hearing Level). Hearing loss is usually graded as follows:

- 25-39 dB HL: mild, cannot hear whispers.
- 40-69 dB HL: moderate, cannot hear conversational speech.
- 70-94 dB HL: severe, cannot hear shouting.
- >95 dB HL: profound, cannot hear sounds that would be painful for a hearing person to listen to.

You will be eligible if;

- your hearing loss is severe or profound, i.e. greater than 70 dBHL, in both ears

You will **not** be eligible if;

- your hearing loss is mild or moderate, i.e. 69 dBHL or less, in your better ear
- your hearing loss is temporary (less than 12 months)

Proving that you are eligible



we can accept this evidence

- Audiological report/audiogram.
- WCC Concessionary Travel Evidence Form CT-B1 (available from 01926 359180 or website) completed by an audiologist or specialist nurse.
- For a veteran, the 'Reasons for Decision' letter under the Armed Forces Compensation Scheme (AFCS).
- Documents which demonstrate that you have hearing loss of more than 70 dBHL in both ears. These may include letters from a medical professional which you may already have in your possession.
- Confirmation that you are, or have been, registered as profoundly or severely deaf with the local authority.



we cannot accept this evidence

- Evidence that you have a hearing aid
- NHS appointment letter

If you cannot provide one of the above pieces of acceptable evidence, then please call the Concessionary Travel Team on 01926 414986 to discuss your application or renewal.

You are advised not to ask your GP to complete the evidence form, or write a letter, as this is not an NHS service. If your GP does agree to complete the form you will normally have to pay, and a completed form does not guarantee you a bus pass. We do not deal directly with GPs and we cannot contact them on your behalf.