



Services to Deaf People

We offer a range of services to help meet the needs of deaf and hard of hearing adults and children, and those who are deafblind, as well as their families and carers. These include:

- Staff with high level communication skills in British Sign Language and deafblind awareness, being available to help and advise on a wide range of personal and practical problems;
- Registering people as deaf and hard of hearing or Deafblind;
- Monitoring and reviewing the care of deaf adults in residential care;
- Participating in specialist assessments for a wide range of settings such as residential care, P.A.C.E. interviews, transitional reviews for deaf children at 14 plus;
- Providing information about deafness, sign-language, deaf clubs, and deafblindness;
- Providing advice about support for deaf children;
- Providing information about regional and national resources for deaf people;
- Service development - we ask deaf people their views and what they want to improve and develop services;
- Liaison with other agencies and internal WCC services.
- Assessment, advice and provision of specialist equipment deaf people might need to remain independent and safe for example, flashing/vibrating smoke alarms and doorbells, textphones.

Where individuals are not eligible for a service funded by us, they will be offered advice and information about possible alternative sources of assistance.

Contact details

Countywide Services to Deaf People
Warwick House
Wheat Street
Nuneaton
CV11 4AQ

Telephone 01926 413043 Textphone: 01926 413015
Email: servicestodeafpeople@warwickshire.gov.uk

Request for more information or specialist equipment assessment for deaf people

If you would like to be considered for eligibility for specialist equipment please complete this form and return it.

Please note: This personal information will be used to provide you with an assessment for specialist equipment. It will be held securely and confidentially and your rights are protected by the Data Protection Act 1998.

Your details:

Name:

Date of Birth:

Address:

Postcode:

Tel:

Email:

Ethnicity:

Religion:

Preferred Language: BSL English Other

Hearing Aid Type:

Home Situation: (please tick the boxes that apply)

Live alone With Parents Partner Children

Marital Status:

Accommodation:

Owner Privately Rented District Council

Housing Association Living with Parents

Accommodation Type:

House Flat – Upper/Ground Floor Bungalow

Reasons for making your request/what problems do you face?

(Please give as many relevant details as possible including any disabilities or health problems - if you wish to write in your own language, please do so)

Please return to:

Countywide Services to Deaf People

Warwick House

Wheat Street

Nuneaton

CV11 4AQ

For further information

If you require further information about our services please contact Warwickshire County Council on 01926 410410 in the first instance.

Compliments, comments and complaints

If you have any comments or complaints about our services, please let us know by contacting:

Customer Relations Team
P.O. Box 9, Shire Hall
Warwick
CV34 4RR
Tel: 01926 410410

Information in other formats

If this information is difficult to understand, we can provide it in another format, for example, in large print, on audio tape, easy read, or in another language. Please contact the Interpreting and Translation Unit on 01926 410410.

Customers can also contact the Coventry and Warwickshire Sign Language Interpreting service for the information to be translated into Sign Language:
Text: 024 76229667 Voice: 024 76520378
Fax: 024 7622 6326 Email: office@cwslls.co.uk

Are we getting it right?

We are interested to know what you think of our information. For any feedback please contact:

Promotions and Publications
Saltisford Office Park
Ansell Way
Warwick
CV34 4UL
Email: promotionsandpublication@warwickshire.gov.uk
Tel: 01926 410410

SSAL725
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Corporate member of
Plain English Campaign
Committed to clearer communication

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