

why and how the  
youth offending team  
works with  
victims of crime

Information for victims of crime

*Warwickshire Youth Offending Team*

# WHY A YOUTH OFFENDING TEAM WORKER NEEDS TO CONTACT YOU

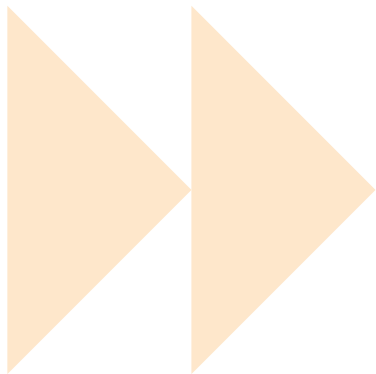
The Crime and Disorder Act 1998 has placed a much greater emphasis on listening to, and helping the victims of crime. When a crime has been committed, the police will contact the victim in order to gain a good understanding of what impact the crime has had on them.

The Crime and Disorder Act also places a duty on the Youth Offending Team to prevent offending by young people. In order to do this, offenders will need to be challenged about their behaviour and its consequences. Wherever possible they should apologise for what they have done and try to make amends. However this can only be done under certain circumstances and only then if the victim agrees. The offender will be carefully assessed and the victim's views taken into consideration at all times.

# WHAT IS THE YOUTH OFFENDING TEAM?

The Youth Offending Team is a multi-disciplinary team which includes workers from:

- Social Services
- Probation
- Health
- Education
- Police



## WHAT DOES THE TEAM DO?

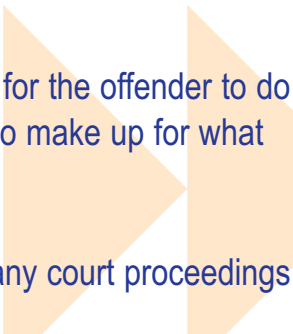
The team works with young people aged between 10 and 17 years who have offended or are likely to do so.

In addition the team:

- works with families and carers of these young people
- prepares reports for court and provides court officers to assist the court process
- undertakes rehabilitation programmes to encourage young people to make positive changes in their lives
- works with other teams, agencies and local district councils to promote community safety
- in conjunction with Barnardo's, arranges and supervises reparation work undertaken by young people to make amends for offences committed.

## WHAT CAN THE YOUTH OFFENDING TEAM OFFER ME?

There will be no pressure on you to meet with a worker but we hope that you will so that we may:

- where appropriate, offer you the opportunity to meet with the offender so that he or she may apologise in person
  - discuss ways of arranging for the offender to do something practical to try to make up for what they have done
  - keep you informed about any court proceedings and the results.
- 

# OUR RESPONSIBILITIES TO YOU

We will at all times:


- respect your views
- ensure confidentiality
- provide a safe environment for meetings

We will not:

- contact you again if you ask us not to
- put any pressure on you to meet with the offender if you do not wish to do so

## WHAT SHALL I DO IF I NEED MORE HELP AND ADVICE?

If you need help and advice you may:

- contact our office at Sterling House or Newton Hall – addresses and telephone numbers are on the back cover
  - contact your local Victim Support Office
- 

# EQUAL OPPORTUNITIES

We will treat you fairly and with respect.

We expect you not to use comments or behaviour which is:

- racist
  - sexist
  - makes others feel uncomfortable.
- 

## YOUR RIGHTS

If you are unhappy with how you have been treated by a person from the Youth Offending Team tell us by:

- talking to your worker

OR

- telephoning the Unit Manager at your worker's office

OR

- ask for the Complaints Leaflet.

# CONTACTS

Warwickshire County Council  
departments of Education and Social  
Services, in partnership with  
Warwickshire Health Authority,  
Warwickshire Probation, Warwickshire  
Police with Bail/Remand Services  
provided by Barnardos.

**Diane Johnson**

Youth Offending Team Manager

If this information is difficult to  
understand, we can provide it in  
another format for example in large  
print, on audio tape, in another  
language or through discussion.

**Rugby Office (covering Coleshill,  
Atherstone, Bedworth, Nuneaton and  
Rugby areas)**

Warwickshire Youth Offending Team  
Newton Hall  
Lower Hillmorton Road  
Rugby  
CV21 3TU

Telephone: 01788 331256

**Warwick Office (covering Warwick,  
Leamington and Stratford areas)**

Warwickshire Youth Offending Team  
Sterling House  
12 Hamilton Terrace  
Hollywalk  
Leamington Spa  
CV32 4LY

Telephone: 01926 736200



**Warwickshire**  
County Council



INVESTOR IN PEOPLE