

SCAN

ALCESTER SENIOR CITIZENS ACTION NETWORK

Change s and challenges presented at our 8th July meeting

Warwickshire Police is changing the way it delivers front desk services in Alcester from August 2nd explained **PCSO Andy Hyman**. Teaming up with Stratford District Council the services currently available from the front desk at Alcester Police Station will relocate to Globe House, in Priory Road. The office is open 9am to 5pm Monday to Friday, closed Saturday, Sunday and Bank Holiday Mondays. Andy reassured us that this change is for the better and in no way will policing in Alcester be reduced. Sergeant Andrew Moss has recently come to Priory Road to head up the Alcester South Neighbourhood Team. Members raised a number of concerns about a visible police presence in the town and County Councillor Mike Gittus assured us that this would be raised at county level and also was a subject to the fore at the recent Community Forum. The police will be reporting back their response and discuss the local priorities at the next Community Forum. Mike Gittus recommended SCAN members to attend and have their say. The meeting asked if the appropriate Police phone numbers could be listed in this report:

To contact Alcester Police about a non urgent matter please phone:

01789 762207

Should an incident already have occurred please phone:

01926 415000

Always ring **999** for an emergency.

**For more SCAN information contact John Hodges on 01789 766169 or
Jan Roberts on 01789 260108**

*Financial challenges and change
for County Older Peoples Services*

**Informing and Consulting Social Care Customers on Charging for Services in
2010**

Ron Williamson from Warwickshire County Council explained how the County are having to review charges that customers pay towards the costs of their adult social care services in the light of the financial problems. The main things being proposed are to:

1. Remove subsidies.
2. Protect people who are on Income Support +25%.

Ron explained how the current charges do not reflect the full cost of services and Warwickshire charges are lower on average than other local authorities - many of whom charge full cost for all services.

These proposals will affect people who receive home care, day care, transport and respite care, including direct payments. Other services are not affected such as: residential care, equipment, adaptations to your home, telecare, reablement and carer sitting services. Ron gave examples of how this would work and with County Cllr. Gittus explained how this was at the consultation stage and all SCAN members should respond to the questionnaires that were distributed or use the WCC web site to have their say before the September closing date.

Other service consultations were in the offing and members would be kept well informed and have the opportunity to have their say. Ron also suggested that if there were further questions they could be addressed to him via the Customer First Team and to ring Amanda Burn on : 01926 742971.

*The next SCAN meeting is on THURSDAY 9th September at
10.30 am in the Greig Lounge, the theme being*

"Alcester Looking forward..."