

Libraries

In March 2002 we asked you what services you would like your counties libraries to provide and what would encourage you to make more use of the libraries facilities. You mentioned....

- extended opening hours,
- public computer access to the internet and e-mail
- refreshment facilities.

DID YOU KNOW?

Free access to the internet

Every Library in the County is equipped with computers allowing members of the public free access to the internet. There are a total of 231 computers in the counties libraries

DID YOU KNOW?

Shipston Library

Shipston Library has extended its opening hours, now opening at 9.30am each morning, rather than 10am

DID YOU KNOW?

Refreshment facilities

The following libraries offer refreshment facilities:

- Bidford on Avon
- Nuneaton
- Stratford upon Avon
- Warwick
- Water Orton

DID YOU KNOW?

Southam Library

Southam Library now stays open for an extra hour 2 nights a week, closing at 8pm as opposed to 7pm.

The library also stays open an extra half hour on Saturdays, now closing at 1pm

The library was previously closed on Mondays, it is now open 2pm – 5.30pm

LIBRARY AND INFORMATION SERVICE

33% of you told us that you find out information about activities, services and organisations via a library

One stop shops are being developed, by Warwickshire County Council and Warwick District Council, and will be based in libraries providing improved access to County and District information for the whole community. The first is opening soon at Kenilworth library.

14% of panellists have regular access to a computer at a public access point in a local library

There is a growing demand for access to computers and information communication technology facilities, as Silver Surfer programmes (drop in sessions at local libraries, which allow older people to try the internet/ e-mail) are increasingly over subscribed.

52% of you are aware that local libraries provide information on health related issues

Providing access to health information is a key area of work for libraries and with programmes such as the Expert Patient and Books on Prescription this work is being extended to help even more people



www.warwickshire.gov.uk

Community Safety

64% of you would like to have information to take away on crime prevention in their local libraries

We have therefore increased our information in libraries on crime prevention from what you told us, and other consultations

15% of those of you living in Nuneaton & Bedworth would like to have Community Support Officers available to give advice on personal safety and crime prevention on mobile libraries

Beat Officers regularly travel on some mobile libraries to provide an access point to answer questions and give advice.

www.warwickshire.gov.uk/libraries