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## customer feedback form

*“dicen que la verdad ofende”  
there is a saying ‘that the truth offends’*

Contact details:

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April 2001



Department of Planning Transport and Economic Strategy

Please use this feedback form to help us improve our service.

Your name: .....

Address: .....

.....

.....

Daytime Tel: .....

Email: .....

How did you contact us? - please tick box

in person

telephone

letter

fax

e-mail

What was your query about?

.....

.....

Overall, how satisfied are you with the service given by Planning Strategy? - please tick box

very satisfied

satisfied

neutral

dissatisfied

very dissatisfied

How satisfied were you with our ability to solve your query? - please tick box

very satisfied

satisfied

neutral

dissatisfied

very dissatisfied

Speed and Responsiveness? - please tick box

very satisfied

satisfied

neutral

dissatisfied

very dissatisfied

How can we improve?

.....

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Any additional comments:

.....

.....

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THANK YOU FOR YOUR TIME